

Pagosa Springs Medical Center continues to strive for excellence through the delivery of quality care for all our patients. In order to achieve this goal, we must ensure we are capturing the individual needs of our community members and developing strategies to meet those needs. Unfortunately, inequities in the delivery of healthcare continues to be an issue in our nation and our local communities. We understand what a significant role Pagosa Springs Medical Center has in addressing these healthcare disparities and in helping our patients achieve their highest potential for health and wellness.

In order to promote health equity within our community, our medical center has developed a program to identify and address health disparities, with the goal of ensuring that equitable health care is provided to every patient. This goal is supported by our leadership team, providers and staff and will be a priority moving forward as we strive to continue providing quality healthcare to all who we serve.

I want to assure you that Pagosa Springs Medical Center is committed to making sure our staff have the skills and confidence to treat all patients in the most appropriate manner necessary, and ensure they have the resources to do so. We believe our health equity program will improve the quality of care and safety for our patients, thereby making our organization a safe and equitable place to receive care.

Thank you for your ongoing support of our hospital. If you have any feedback that you would like to share with us, please refer to the "Contact Us" link on our hospital's webpage.

Sincerely,



Rhonda Webb, M.D.  
Chief Executive Officer  
Pagosa Springs Medical Center